

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This 23<sup>rd</sup> day of October' 2024**

**C.G.No.92/2024-25/Tirupati Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>

***Between***

Sri. B. Kedarnath, D.No.9-99,  
Kummara Street, Punganur (M),  
Annamayya District.

Complainant

***AND***

1. Dy. Executive Engineer/O/Punganur	
2. Executive Engineer/O/Punganur	Respondents

This complaint came up for final hearing before this Forum through video conferencing on 22.10.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

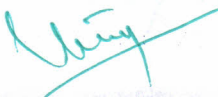
**ORDER**

**01.** The complainant filed the complaint during the Vidyut Adalat conducted on 09.07.2024 at Punganur stating that he registered an application for a new LT service connection and paid the necessary



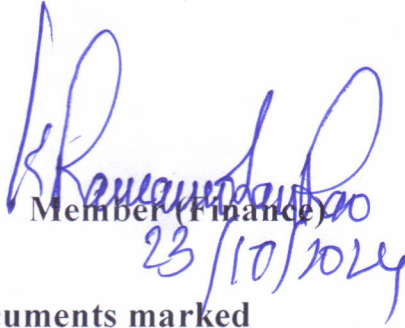
demand charges of Rs. 3,13,120/- towards service line charges and Rs. 36,000/- towards security deposit amount but due to disputes with his brother he did not take the service connection and requested the respondents for return of the amounts paid by him, but in vain.

02. The said complaint was registered as C.G.No.92/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on the request of the complainant the work order was closed for nil material drawn and the SE/O/Tirupati submitted proposal to CGM/O&M/Corporate Office/Tirupati seeking for approval for refund of the amount and accordingly approval was granted and the amount was also returned to the complainant on 07.10.2024 and thereby the grievance of the complainant is redressed subsequent to the complaint.
03. Heard respondents through video conferencing. Complainant remained absent. The complainant issued satisfaction letter admitting the encashment of the cheque issued by the respondents towards refund of amounts paid by him and the copy of the said letter was produced by the respondents. Since the grievance of the complainant was redressed, this Forum feel that this complaint can be closed.
04. ***In the result***, the complaint is closed. There is no order as to costs.



05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 23<sup>rd</sup> day of October'2024.

  
Member (Finance)  
23/10/2024

  
CHAIRPERSON

  
Member (Technical)

**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

Complainant and All the Respondents

**Copy Submitted to**

The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra  
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent  
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu  
Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

